### Wireless in Residence

- **WiFi included**  All residence rooms provide wireless Internet access AirYorkPLUS.
- **Connecting to AirYorkPLUS is easy**  Once you setup your Wi-Fi device with your Passport York credentials, the device will automatically connect as soon as it is within range of an access point.
- **What is required for access**  Your Passport York account and a Wi-Fi client device.
- **Wi-Fi client device recommendations**  For optimal wireless performance at York, a Wi-Fi device should be Wi-Fi Certified and dual band capable (supporting the IEEE 802.11ac protocol).

### ResNet

**Enhanced wired Internet access**  is also available in all residence rooms.

- No registration is required: Plug-n-Play setup
- Works with default settings of DHCP: Auto negotiate speed and duplex.
- Data speed is available up to 100 Mbps.
- Simply plug your computer into the network jack on the wall or the data port (yellow ports) on the CISCO wall-mount AP.

### Troubleshooting

- **Windows 8**
  - On the **Start Menu**, move the mouse to the bottom right corner until the side-box appears. Select the **Search** button. Type “sharing” in Search box.
  - Select **Settings** instead of **Apps**. Click on “**Network and Sharing Center**”. Continue to step-2 for Windows 7 (see below).

- **Windows 7**
  1. Go to **Start | Search** for “**Network**” and select **Network and Sharing Center**.
  2. Click **Change adapter settings** (listed on the left Panel). Right click over **Local Area Connection** and select **Properties**. Remove the check-mark beside Internet Protocol Version 6 (TCP/IPv6).
  3. Highlight **Internet Protocol version 4 (TCP/IPv4)** and click on the **Properties** button.
  4. Verify that **Obtain an IP Address automatically** and **Obtain DNS server address automatically** are selected. Click OK a few times to save the changes and restart your computer.

### FAQ

**Troubleshooting**

**MAC OS X 10.6 or later**
1. Go to **Apple | System Preferences | Network**.
2. Select **Ethernet** on the left. Select Using DHCP for the **Configure IPv4**: drop down menu on the right.
3. Verify that both **DNS Servers** and **Search Domains** text fields are blank. Click on the **Apply** button.
4. Plug in the network cable and click on the **Advance...** button. Under the **TCP/IP** tab, click on **Renew DHCP Lease** button to get an IP address. Click **OK**. Click **Apply** to exit the Network window.

**Frequently Asked Questions (FAQ)**

**Q:** Is there a Wi-Fi setup application for AirYorkPLUS?

Yes. If you have a computer running Windows Operating system, you can download and run the AirYorkPLUS Setup Application (for Windows Only). Visit the website for more information. [http://student.computing.yorku.ca/airyorkplus/](http://student.computing.yorku.ca/airyorkplus/)

**Q:** Are there any usage limits?

We do not limit usage, but we (UIT) reserve the right to impose usage limit and fair usage policy.

**Q:** Can I bring my own wireless router or network extender?

Personal router and network extender are NOT PERMITTED in the residence rooms. If you bring a router, and it causes any issues, the network access in your room will be disabled and you will lose internet connection until the issue is resolved.
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Monthly charges and rates:
$21.50/month + HST
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What You Will Need
A telephone set and a line cord**
**Winters/Calumet/Founders/Hilliard/Wood
Residents who subscribe to Phone service will have
VoIP/Digital phones provided and installed.

Phone Service and Features
Basic Phone Service includes:
✓ Direct-in-dial number
✓ Internal 5 digit dialing
✓ Voice Mail
✓ Call Waiting
✓ Call Display
✓ SIMRING

Phone Guides and Long Distance Rates
inres.info.yorku.ca/phone-guide/

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Your account will continue to be charged
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Visit the website for detailed info on how to
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